

## Johns Creek Presbyterian Church

### Technology Team

*It is a simple fact in modern life that technology must be tackled in a focused and organized manner. The ubiquitous and complex nature of technology demands this- to avoid the issues or address them in a fragmented manner is to invite problems and lost opportunities.*

**JCPC has approved the formation of a new Technology Team.** The members would focus on issues that JCPC faces in the long term, the short term, and when crisis's arise. The team would monitor, assist, conduct research, and recommend / implement solutions.

#### **Some areas the Technology Team could focus on:**

- **Resource:** Serve as a central source for technology at JCPC
- **Website:** Site maintenance / enhancement, research into useful new features
- **Expertise:** Explore and take advantage of technology services we already have- Constant Contact, CalendarWiz, ACS database, etc.
- **IT Optimization:** Become knowledgeable on the IT infrastructure of the church and provide some level of support when issues arise. Provide recommendations on how to best use the infrastructure and help implement those that are approved.
- **Research:** Perform research into both current services / products for applicability, and explore replacements or new tools when appropriate. For example, the ACS membership database is massive and costly. We use very few of the features, and pay for them all. In addition, it is cumbersome to access and use by the congregation. The Technology Group would learn more about ACS, research other potential products, make recommendations and implement approved approaches.
- **Process & Resource Review:** Review church resources and how they use technology in order to discern the most effective and efficient processes and resource utilization.
- **Support:** Provide approved levels of support to Church Staff, from software operation to applications guidance.
- **Training:** Potentially and sometimes, devise and conduct training for staff and congregation alike as appropriate
- **Media Room:** Become knowledgeable about all Media Room capabilities, liaise with Jireh Supplies, and address enhancements and full use of current capabilities (this would take a burden away from Alicia)
- **Apps:** explore how current capabilities can be implemented as apps (for example, Upcoming Events, announcements, Daily Message, etc)

***There is an abundance of expertise in our church, and we eagerly seek your service!***